

THE WHOLE INFUSION JOURNEY — ONE INTELLIGENT THREAD

Paper in. Payment accelerated. And everything in between.

One intelligent platform for safer treatments, more productive infusion operations, and cleaner reimbursement. MemberCare connects referral intake, benefits verification, authorization, protocol-driven scheduling, treatment safeguards, patient monitoring, and charge capture — so fewer details fall between systems and fewer problems reach the infusion chair.



The packet reads itself.

Every page of the referral — extracted into the chart, eligibility checked against available payer information. Reduce re-entry and catch missing information earlier.



Every infusion day, planned intelligently.

Protocol, chair, and staffing intelligence in one schedule — the right chair at the right time, reasons shown, and at-risk visits caught 14, 7, and 2 days out.



Safety gates catch risks before treatment.

Dose ceilings, sequencing rules, and reaction holds fire automatically — helping prevent an unsafe step from advancing, with your team alerted first.



Cleaner charge capture, before submission.

J-code units, JW/JZ waste, registry and coverage checks — potential denial triggers identified before the claim leaves the building.

AI-ENABLED

AI reads the packet · verifies benefits · watches every cycle · assembles the claim.
Your team decides.

SUPPORTS THE THERAPIES YOU MANAGE

Infusion — chemo · anti-amyloid · biologics

CAR-T — readiness · coordination · monitoring

Oral oncolytics — longitudinal management

Designed to work alongside your existing EHR, practice-management and revenue-cycle workflows.

Bring us your most difficult referral or protocol.

In 20 minutes, we'll show how MemberCare takes it from intake and authorization through scheduling, treatment safeguards and charge capture.

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WHY THE WORK FEELS LIGHTER

Carry less. Care more.

Chair, nurse, protocol, and payer logic — the thousand details your team holds in their heads today, held by the platform instead. That is the whole design goal.



Protocol Intelligence

- **The regimen becomes a living calendar** — every cycle, dose, lab, and premed on the right day.
- **Holds route to humans** — every pause lands with your team, with the reason and the next step attached.
- **Engagement runs on the protocol clock** — education, reminders, and check-ins matched to the cycle day.



Chair + Nurse Intelligence

- **Right chair, right time** — every visit planned protocol-natively, with the reasons shown.
- **The right nurse for every visit** — matched on competency, continuity, availability, and treatment requirements.
- **Schedulers stay ahead of every hold** — a built-in readiness worklist surfaces at-risk visits 14, 7, and 2 days in advance.



Revenue Intelligence

- **Charge capture follows the chair** — units and waste recorded as given, not reconstructed at month-end.
- **Auth gaps flagged early** — expirations surface before the chair, not after the denial.
- **AI drafts the medical-necessity letter** — your team reviews, signs, and sends.

QUESTIONS THAT USED TO LIVE IN SOMEONE'S HEAD

"Which chair can take an 8-hour first dose?"	Planned — with the reasons shown.
"Did the labs clear before cycle 4?"	Gated — the dose won't advance until they do.
"Who's their nurse on Thursday?"	Matched — competency, continuity, availability.
"Is the auth still good for dose 7?"	Flagged — weeks before the chair, not after the denial.
"How many units — and how much waste?"	Assembled — JW/JZ split, on the superbill.

Clinical excellence

- Protocol-based safety gates
- Lab, dose, and sequencing checks
- Cycle-specific patient engagement
- Human review and clinical governance

Financial excellence

- Faster referral-to-treatment readiness
- Earlier authorization-gap detection
- Improved chair and nurse utilization
- J-code and JW/JZ support with cleaner charge capture

✦ AI-ENABLED

The platform remembers · watches · drafts · flags. **Your team decides — every time.**

See it carry the load.

A 20-minute walkthrough, on your own protocols — not a canned demo.

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